

# Exam II- Review

## SWK 450- Generalist Practice II

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**Exam II will consist of essay questions that will be selected from the following:**

*Two (2) essay questions will address organizational interventions and will be selected from the following:*

1. Explain the concept of servant leadership. What are the qualities of a servant leader? (Identify and briefly explain each one). Why is this leadership approach relevant to macro practice? (See Greenleaf's article).
2. Why are interorganizational relationships important to the delivery of social services? You need to support your answer with information from at least one of the following articles: Anderson; Provan & Milward; Snively & Tracy; Springer, Sharp & Foy. How is this approach relevant to addressing the issues identified by the assessment documents provided for Nacogdoches County?
- ~~3. Explain the difference between leadership and traditional management. What additional skills and qualities are required of a leader involved with interorganizational relationships?~~
4. Identify and explain the five different types of interorganizational relationships.
5. Define trust and explain its importance to interorganizational relationships (include barriers and factors that increase trust). What actions can you take to build and sustain trust?
6. Identify and explain at least five barriers to interorganizational relationships. Based on the assessment documents provided, which of these barriers might we encounter in Nacogdoches County? Why?
7. Based on the assessment documents provided, how might interorganizational relationships be used to address the issues with mental health care, health care, and wellness in Nacogdoches County? Frame your response in the context of your proposed solution(s) for Assignment B.

*One (1) essay question will address the case study titled "Don't Put All Your Eggs in One Basket" and will be selected from the following:*

1. Based on Giffords & Dina (2003), what is the key element of a nonprofit merger? Why is it important? What strategies could have been employed during and after the merger to ensure longevity of the organization?
2. Considering the strategies outlined by Gronbjerg (1992), what proactive steps could the local BBBS affiliate have taken to increase organizational stability and maintain independence? Which strategies could have sustained the organization after the merger?

*One (1) essay question will address the Poole's Community Partnership Model and will be selected from the following:*

1. In what ways was the needs assessment process employed with Nacogdoches County consistent with Poole's model? Why? In what ways was it inconsistent with Poole's model? Why?

*One (1) essay question will address evaluation and will be selected from the following:*

1. Identify and discuss the four reasons for evaluation. Explain the importance of each method to social work practice with macro systems.

*One (1) essay question will address termination and will be selected from the following:*

1. Explain the importance of planned termination in generalist social work practice with macro systems.
2. Explain the process of termination for generalist social work practice with macro systems.
3. When working with macro systems, how do we know it is time to terminate services? You need to identify and explain the specific indicators.
4. When working with macro systems, how should you handle premature or unplanned termination of services?